

2014

Jul/Aug/Sept

# NAPT Newsletter

National Association for Proficiency Testing - (952)303-6126 [www.proficiency.org](http://www.proficiency.org)

## Special Interest Articles:

- Customer Portal
- Accredited vs Compliant

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## NAPT's Customer Portal



Sign In

### NAPT Customer Portal

✔ Sign In

➔ Forgot Password?

Always looking for new ways to improve, NAPT is proud to say that our new Customer Portal is a huge success.

Witness the convenience of being able to submit data, review calculated results from previous ILC/PTs, access data and instruction sheets and request technical assistance all in one convenient location.

The only requirements to use the Customer Portal is an email address on file with NAPT. Once you have entered your email address click Forgot Password and you will receive an email with instructions to set a password of your choice.

Whether you are a member or a nonmember the Customer Portal is the right avenue for you to improve efficiency within the workplace. NAPT still accepts data via email and fax but by using the Customer Portal all your information is right at your fingertips accessible from any web browser or your mobile device.

NAPT is always available to answer any questions or take in any suggestions.

Feel free to [contact us](#).

## ACCREDITED vs. COMPLIANT

When you are making a decision on who to use as a Proficiency Test provider, what is important to you? A provider that is accredited or a provider who is merely compliant? An ILC/ PT provider that can help you create a comprehensive 4 ILC/PT Plan? An ILC/PT provider that can help you navigate the requirements of your accrediting bodies ILC/PT requirements? Or, could it be, an ILC/PT provider that can help you create and manage your own ILC/PTs.

What does it mean for a Proficiency Test provider to be accredited vs. being compliant? Accreditation certifies that ALL requirements of a standard have been met, while compliance is not guaranteed.

Does it matter? You could get by with using a proficiency test provider that is merely compliant to 17043, but can you trust that all of your needs are being met? Will your customers be satisfied with you merely being compliant? If the answer is no, than why should you settle for anything less?

NAPT is proud to be officially recognized as an accredited organization that can guarantee it meets required standards. As an ILC/PT provider that has the most ILC/PT kits supporting the metrology community it is important to NAPT's full time staff to provide the best customer service and technical support it has to offer.

For a copy of NAPT's Certificate of Accreditation and Scope, click on the links below.

[Certificate of Accreditation](#)

[NAPT's Scope](#)



### FEEDBACK / SPECIAL REQUESTS / COMMENTS / WISH LIST

NAPT is looking for feedback from you to better its services. Maybe there is an ILC/PT you wished NAPT would have in distribution. Please send your feedback, requests, comments and wishes to [Bobbie@proficiency.org](mailto:Bobbie@proficiency.org) with the Subject Line: FEEDBACK / SPECIAL REQUESTS / COMMENTS / WISH LIST



# Announcements



New Tests - Surface Finish: NAPT-SURFACE-114  
Digital Protractor: NAPT-PROTRACTOR-114

Newly Improved Website – NAPT has updated its website. Same wonderful site address but with a new look.

Thank you everyone who stopped by NAPT's booth at the conference in Orlando, FL. It was NAPT's pleasure to put faces with names and to discuss with those interested in managing their own ILC/PT's NAPT's Online Management Application. For a demonstration of the application, please following the provided link.

[OMA Demo](#)

## Quarterly Reduced Priced ILC/PTs

Each quarter NAPT offers select proficiency tests at a reduced fee.

NAPT is offering the following ILC/PTs this quarter only for \$300:

**ATNR db Loss-210**

**ELECTRICAL-HP5342A**

**FORCE-401**

**GAGE-201**

**HUMIDITY-SS-1**

**ROUNDNESS-111**

**PROTRACTOR-114**

*\*These artifacts are outside PTs purchased in a member's ILC/Package at the time of enrollment or renewal.*

*You need not be a member of NAPT to take advantage of these reduced prices!*

[Sign Up Today!](#)

If you have questions, feel free to contact Karen at [karen@proficiency.org](mailto:karen@proficiency.org) or Bobbie at [bobbie@proficiency.org](mailto:bobbie@proficiency.org)

Phone: 952-303-6126 Fax: 305-425-5728

This is a \$275 savings!



ROUNDNESS-111  
photo featured

**SPOTLIGHT**

Quality Standards:

NAPT’s goal is to ensure we continue to enhance and improve its programs in order to successfully achieve our mission and supporting objectives.

NAPT conducts regular audits to ensure that:

- NAPT ILC/PT programs conform to required standards
- NAPT ILC/PTs are technically valid and appropriate to the needs of the metrology community
- NAPT maintains the highest levels of customer service
- Any issues and/or Corrective Actions are addressed effectively and on a timely basis.

***About Our Organization...***

NAPT is a non-profit membership association dedicated to the improvement of measurement quality.

NAPT is incorporated as a 501 (c) (3) scientific and educational nonprofit organization.

**Mission**

Our Mission Our mission is to provide our customers with the best information, tools and service to help them improve measurement processes and results through participation in interlaboratory comparisons, proficiency testing and round robins.

Our Quality Policy NAPT provides our clients with an unbiased analysis of measurement processes to enhance awareness of their technical competence and data integrity.

Our Objectives NAPT's main objective is to support our mission by providing professional management and program administration, coordination, data processing and reporting for interlaboratory comparisons, proficiency testing, and round robins.

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We're on the Web!  
See us at:  
[www.proficiency.org](http://www.proficiency.org)



"You folks have a good organization there. I like having you as our PT provider."

*G. Greiner, Alcoa Howmet Research Center  
Member Testimonial*

"The people are friendly and helpful. A good crew. Thank you so much."

"You guys are doing a good job, keep it up!"

*Member Testimonial*

"NAPT has been able provide our industry with the appropriate types of tests related our scope of accreditation. We appreciate your organization! Thanks."

*Member Testimonial*